

Flood recovery support

Help if you've been affected by storms or floods



Businesses and not-for-profits

Personalised support	<ul style="list-style-type: none">• For help including finding out what support is available to your business, contact a Business Concierge. Visit service.nsw.gov.au or call 13 77 88.• For tailored advice including developing a recovery strategy, accessing financial support and connecting with local professional services, book an appointment with a Business Connect advisor. Visit service.nsw.gov.au or call 13 77 88.
Disaster Assistance Finder	<ul style="list-style-type: none">• The easy to use Disaster Assistance Finder will help you find the support available for your specific circumstances.• You can now identify yourself as Aboriginal or Torres Strait Islander to find out about relevant support and services.• Visit disasterassistance.service.nsw.gov.au
Storm and flood disaster recovery small business grant	<ul style="list-style-type: none">• Up to \$50,000 to help eligible small businesses or not-for-profits with the costs of clean-up and resuming their operations.
Northern Rivers business flood support	<ul style="list-style-type: none">• \$10,000 for eligible small businesses or not-for-profits that experienced a decline in turnover of 40% or more during the entire month of March 2022 compared to March 2021 or March 2020.• Up to \$200,000 for medium-sized businesses with 21 to 199 employees to help with clean-up, essential repairs and replacements not covered by insurance.
Flood Property Assessment Program	<ul style="list-style-type: none">• Free structural assessments for damaged residential, small business or primary production properties.
Clean-up assistance	<ul style="list-style-type: none">• Help for businesses in disaster-declared LGAs to clear debris from inside and around their property, if it prevents safe restoration or access.
Disaster Relief Loans	<ul style="list-style-type: none">• Up to \$130,000 for eligible small businesses.• Up to \$25,000 for eligible not-for-profits.• Up to \$10,000 for eligible sporting clubs.
Immediate tax relief	<ul style="list-style-type: none">• Extra time for businesses to meet upcoming activity statement obligations. For more information visit ato.gov.au and search 'flood support'.
Help from banks	<ul style="list-style-type: none">• Options for businesses to defer loan repayments for up to 3 months.• The Australian Banking Association has a list of contact details for banks providing help for impacted customers at ausbanking.org.au• Contact your bank to see what support is available.
Insurance Council of Australia	<ul style="list-style-type: none">• Visit the Insurance Council of Australia at insurancecouncil.com.au for information on the insurance claims process and support available.
Disaster Response Legal Service NSW	<ul style="list-style-type: none">• Help with tenancy issues, employment and knowing your rights at work, financial hardship, unpaid fines, Centrelink and other everyday legal problems following a disaster. Visit disasterhelp.legalaid.nsw.gov.au or call 1800 801 529.

For more info visit nsw.gov.au and search '**floods support business**' or call us on **13 77 88**.

Businesses and not-for-profits

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| Other legal services | <ul style="list-style-type: none">• Support from Insurance Law Service at insurancelaw.org.au or 1300 663 464.• Tenants' Union of NSW at tenants.org.au• For general legal support, visit lawaccess.nsw.gov.au or call 1300 888 529. |
| Support for community, arts and cultural centres | <ul style="list-style-type: none">• Help to repair and rebuild community facilities and assets like libraries, playing fields and courts, playgrounds, parks, and facilities for youth and seniors.• For more information visit service.nsw.gov.au or call 13 77 88. |
| Mental health support | <ul style="list-style-type: none">• You can call the Mental Health Line 24/7 on 1800 011 511.• You can also call Lifeline on 13 11 14 for mental health support 24 hours a day, 7 days a week, or visit lifeline.org.au |

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